

Spa Etiquette

- We ask that you arrive 15 minutes prior to scheduled treatment time in order to start the relaxation process. Arriving late may interfere with service time resulting in a less effective treatment. Avoid disappointment...arrive early.
- Certain health issues or medical conditions can affect the outcome of your treatment. In order to service you as an individual, we require each guest to fill out a detailed health history regardless of treatment type. Please ensure all information is complete and accurate so your Esthetician can tailor your treatment accordingly. *All personal information is kept confidential to ensure guest privacy.
- The spa is regarded as a calm and peaceful environment so we ask that all guests respect the spa as a "quiet zone". Voices remain soft and all electronic equipment is to be turned off and left in the change room.
- Gratuities are not included in our prices, although we welcome gratuities as a reflection of the quality of service provided.
- Depending on the nature of your service, we encourage you to bring slippers or soft soled shoes for your maximum comfort. Open toe sandals or flip-flops are a must for any foot treatment.